

ASSERTIVE COMMUNICATION

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ABSTRACT

Communication is a dynamic, two-way circular process in which all types of information are shared between two or more people and their environment. Communication is the most powerful tool a psychiatric nurse can have. It is the basic component of therapeutic nurse-client relationship and the medium through which nursing process occurs. Nurse assumes many roles during therapeutic communication with clients, such as the professional role and model role.

KEYWORDS: Assertive Communication Psychiatric Nurse, Professional Role and Model Role, Therapeutic Nurse-client Relationship and the Medium Through which Nursing Process Occurs